

Caterease HelpDesk

Hardware Requirements Minimum Requirements for Caterease 9.0

Workstation

For network workstations, standalone machines and Express users.

| | Windows 2000 Professional SP4 Windows XP Professional SP2 | Windows Vista Business Windows Vista Ultimate Windows Vista Enterprise |
|-------------------------|--|---|
| Operating System | | |
| Processor | Pentium 4 or higher | Pentium 4 1.0 GHz or higher |
| Memory | 512MB or higher | 1GB or higher |
| Hard Drive Space | 1GB free space | 1GB free space |
| Video | 16bit color at 1024x768 | 32bit color at 1024x768 |
| Network Card ⋄F | 100Mbps Ethernet | 100Mbps Ethernet |
| Internet | Yes & IE 6.0 or higher | Yes & IE 7.0 or higher |
| CD-ROM Drive | Yes | Yes |
| Battery Backup | No § | No § |
| Printer ‡ | Yes | Yes |

Server – Small Networks

For small networks with 3-5 computers.

| | Windows 2000 Professional SP4 Windows XP Professional SP2 Windows Server 2003 | Windows Vista Business Windows Vista Ultimate Windows Vista Enterprise |
|-------------------------|--|---|
| Operating System | | |
| Processor | Pentium 4, 2.6GHz or higher | Pentium 4, 2.6GHz or higher |
| Memory | 512MB or higher | 1GB or higher |
| Hard Drive Space | 1GB free space | 1GB free space |
| Hard Drive Speed | IDE 7200RPM or higher | IDE 7200RPM or higher |
| Video | 16bit color at 1024x768 | 32bit color at 1024x768 |
| Network Card F | 100Mbps Ethernet | 100Mbps Ethernet |
| Internet | Yes & IE 6.0 or higher | Yes & IE 7.0 or higher |
| CD-ROM Drive | Yes | Yes |
| Battery Backup | Recommended § | Recommended § |
| Printer ‡ | Yes | Yes |

⋄ - If purchasing the network version

§ - Battery Backups are recommended for any area prone to power failures or lightning strikes

‡ - Windows compatible printer using PCL5e or PCL6. Must support Unicode.

F - Wireless networks do not meet the specifications needed for speed.

It's important that you discuss these requirements with your network administrator to determine your exact needs. Multitasking, system usage and other applications may increase the requirements for your system.