

# Caterease Training

## Neighborhood Training Q & A

### **What is a "Neighborhood Training"?**

A Neighborhood Training is when we at Caterease collect a group of users in your area together for a single, two-day training class to be held at one user's facility.

### **How do I get one in my area?**

Simply call Caterease and tell us you're interested. We will begin looking for a customer to host the class, and then begin populating the class with students.

### **What does a host have to do?**

All the host does is offer space for the class (no computer hardware necessary). If you are interested in hosting, we will offer your company free attendance for one participant (a minimum of one paid attendee is required for the host company).

### **What is the duration of the class?**

The class is two days, from 9:00 AM to 4:00 PM.

### **So when can we do this?**

Since we have to locate a venue (host) and then populate the class, planning a Neighborhood Training can take up to six weeks or more.

### **What are the biggest benefits for this class?**

Convenience and cost. It is cheaper than a regional training class, and often involves significantly less travel to attend.

### **What are other important things to consider?**

1) Neighborhood Trainings can take a while to populate, so you will likely have to wait several weeks – or even a couple of months – for the class; 2) Since we require a minimum of six paying attendees for a Neighborhood Training, there is a possibility that a class may not be held.

### **If a class is not held because of attendance, will I lose my money?**

No money will be collected until we have registered at least six people and the class is officially scheduled.

### **What are my other training options?**

Numerous Caterease Regional Trainings are held around the country during the year, including one in Chicago the week of the NRA show in May, one in Vegas the week of the Catersource Convention in January and several at our home office in Naples, FL. You can also have our trainers come to you for an On-Site Training or sign up for trainings over the web.