Benefits of Annual Maintenance Agreement

	Maintenance Plan	No Maintenance Plan
Caterease Support		
Telephone	Included & Unlimited	90 Days, then $150 per incident
Email	Included & Unlimited	90 Days
Remote Assistance	Available as needed	Not Available
Database Repair	$150 per hour	Not Available
Software Customization	Starting at $300/hour	Not Available
Custom Prints/Reports	Starting at $150/hour	Not Available
Caterease Program		
* Program Build Updates	Included	Not Available
* Program Version Upgrades	Included	$1000 per upgrade release
Add-ins	Discounted Price	Full Price
* Original Program Download	Included	Included

* Caterease Programs, Build Updates and Version Upgrades are available exclusively via Internet download.