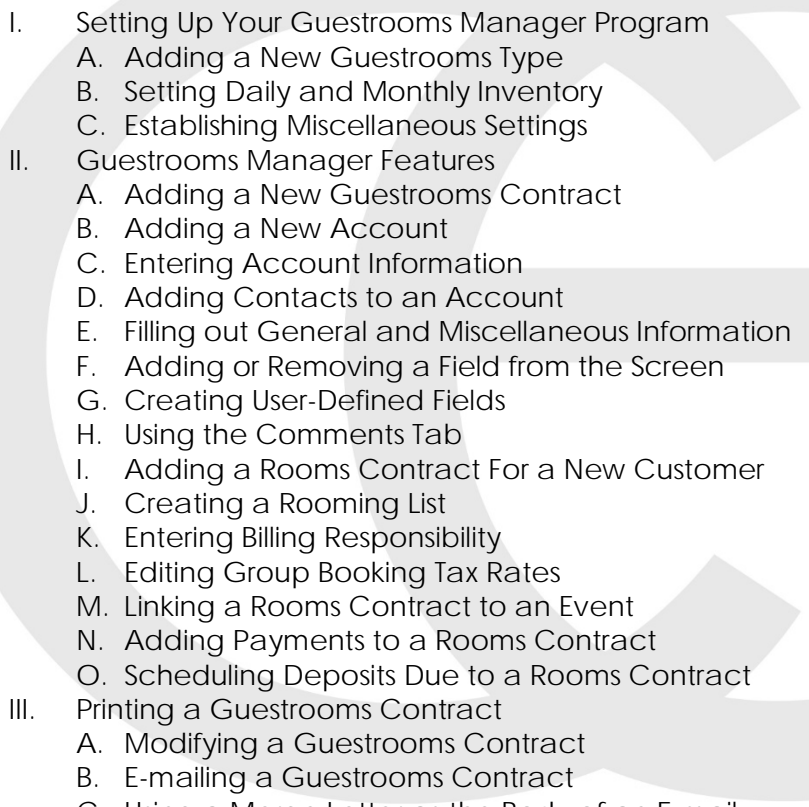


Managing Your Rooms in Guestrooms Manager

Class Syllabus

Topics Covered:

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- I. Setting Up Your Guestrooms Manager Program
 - A. Adding a New Guestrooms Type
 - B. Setting Daily and Monthly Inventory
 - C. Establishing Miscellaneous Settings
 - II. Guestrooms Manager Features
 - A. Adding a New Guestrooms Contract
 - B. Adding a New Account
 - C. Entering Account Information
 - D. Adding Contacts to an Account
 - E. Filling out General and Miscellaneous Information
 - F. Adding or Removing a Field from the Screen
 - G. Creating User-Defined Fields
 - H. Using the Comments Tab
 - I. Adding a Rooms Contract For a New Customer
 - J. Creating a Rooming List
 - K. Entering Billing Responsibility
 - L. Editing Group Booking Tax Rates
 - M. Linking a Rooms Contract to an Event
 - N. Adding Payments to a Rooms Contract
 - O. Scheduling Deposits Due to a Rooms Contract
 - III. Printing a Guestrooms Contract
 - A. Modifying a Guestrooms Contract
 - B. E-mailing a Guestrooms Contract
 - C. Using a Merge Letter as the Body of an E-mail
 - IV. Viewing the Guestrooms Summary
 - A. Checking the Guestrooms Summary
 - B. Changing Summary Months
 - C. Showing/Printing Room Activity
 - D. Performing a Guestrooms Query
 - E. Running a Guestrooms Activity Query
 - F. Customizing the Query
 - G. Printing/Exporting Grid Data
 - H. Running Guestrooms Manager Reports
 - I. Tracking Group Room Payments or Deposits Made
 - V. Q & A